



WINDSOR – Oak effect coffin	£515.00
Oak effect coffin, fitted with three pairs of brass or nickel effect handles, suitable for cremation or burial.	
WINDSOR – Hereford handles	£590.00
Oak veneered coffin, fitted with three pairs of brass or nickel effect handles, suitable for cremation or burial.	
WINDSOR – Oak ring handles	£610.00
Oak veneered coffin, fitted with three pairs of wooden ring handles and a wooden breast plate suitable for cremation or burial.	
WINDSOR	Nickel or Brass: £610.00
Oak veneered coffin, fitted with three pairs of brass or nickel effect metal handles. Suitable for burial only.	
VICTORIAN	Cremation or Burial: £645.00
Superior mahogany veneered coffin, fitted with three pairs of brass or nickel effect handles. Suitable for cremation or burial.	
GEORGIAN	Oak or Mahogany: £685.00
Superior oak/mahogany veneered coffin with pressed panelled sides and a double raised lid/cover. Suitable for cremation or burial.	
REGENCY	Oak or Mahogany: £960.00
Best quality solid oak or mahogany coffin, with upright ends and butt jointed, made to the highest standards of carpentry in the traditional way.	
TUDOR	Oak or Mahogany: £990.00
Best quality solid oak or mahogany coffin, with panelled sides and a double raised lid/cover, made to the highest standards of carpentry in the traditional way.	
ENVIRONMENTALLY FRIENDLY COFFINS	£825.00
Finest quality English willow, bamboo, banana coffins in traditional shape or with curved ends, fitted with three pairs of handles of the coffin material or rope and breast plate, suitable for burial or cremation.	
ECONOMICAL WILLOW AND CARDBOARD COFFIN	£565.00
Eco friendly willow or Manila cardboard coffin fitted with 3 pairs of rope handles and breast plate suitable for burial and cremation.	
COLOURFUL COFFINS	From £750.00
Our range of many different designs or a bespoke colourful coffin made of your own images fitted with handles if required. Suitable for burial or cremation.	
Other services we can provide	
Hearse and provision of staff for the day of the funeral (If family bearers reduce above fee by £100)	£585.00
An alternative hearse - for example horse drawn hearse, motorcycle hearse, VW hearse	Price on request
Grave digging and lining	From £460.00
Oak/ Mahogany casket for cremated remains	From £90.00
Attendance/ Services for interment of cremated remains	From £125.00



FUNERAL HOMES ALSO AT HOLSWORTHY: 01409 253 000 & CAMELFORD: 01840 214891

NAFD
Resolve

Additional options price list and terms of business 2021/2022

Chauffeur driven limousine from	£225.00
Removal fee (at time of need) from	£200.00
Doctors' fees	£82.00
Organist	From £80.00
Press notices local newspapers	Approx £100.00
National newspapers	Price on request
Printed service sheets	From £40.00
Floral tributes	From £40.00
PA System and music system	Price on request
Ashes caskets, urns, Scattertubes and keepsakes	From £30.00
Obituary notices	Price on request
Memorial mason, new, additional inscription and refurbishments	Price on request

Glynn Valley Crematorium

Full Adult Cremation Fee (60 minute total length)	£1150.00
Reduced Fee Cremation Service (9:30am service only – 60 minute slot length)	£850.00
Service for a Child (up to their 18th birthday) –	No Charge
Saturday Service	£1499.00
Sunday Service	£1998.00
Direct Cremation Fee – Unattended (no service) *	£499.00
Direct Cremation Fee – Attended	£675.00

North Devon Crematorium

Adult 30-minute attended service (age 18 and over)*	£810
Adult 15-minute attended service – Early Morning (No Organist)	£700
Adult Direct Cremation (No service / No Mourners)	£450
Service extension / Memorial service (30-mins inc. Organist if available)	£230
Funeral Director Charge for service over run (where mourners remain in chapel beyond service time).**	£280
Service Cancellation within 72hrs of service	£170

** Cremation fee includes:- Cremation, Environmental Fees, use of Chapel, Waiting Room etc., services of Chapel Attendant, Music System, Organist (if available), Medical Referee's Fee & Disposal of Cremated Remains in Gardens, or Cardboard Casket (additional £8 for scatter tube).*

***Service time commences at the booked start time and includes time for mourners to enter and leave the chapel.*

All child (below 18 years old) cremation service fees are free to the applicant and will be paid by the Children's Funeral Fund for England

Additional options price list and terms of business 2021/2022

Terms Of Business

We are a member of the National Association of Funeral Directors and subscribe to its current Code of Practice, a copy of which is available upon request. We aim to act in a professional manner and provide a courteous, sensitive and dignified service to you.

1 Estimates and Expenses

The estimate overleaf sets out the services we agree to supply. This estimate is an indication of the charges likely to be incurred on the basis of the information and details we know at the date of the estimate. While we make every effort to ensure the accuracy of the estimate, the charges are liable to alteration particularly where third parties change their rates or charges. We may not know the amount of third party charges in advance of the funeral; however, we give you a best estimate of such charges in the written estimate. The actual amount of the charges will be detailed and shown in the final account. If you amend your instructions we will require your written confirmation of the changes. We may need to make an extra charge in accordance with prices published in our current price list. We will add VAT to our charges, where applicable, and at the rate applicable when we prepare the invoice..

2 Payment Arrangements

The funeral account is due for payment within thirty days of our account, unless otherwise agreed by us in writing. If you fail to pay us in full on the due date we may charge you interest; at a rate of 4% above our bank's base rate from time to time in force; calculated (on a daily basis) from the date of our account until payment compounded on the first day of each month; and - before and after any judgement (unless a court orders otherwise) We may recover (under Clause 3) the cost of taking legal action to make you pay.

3 Indemnity

You are to indemnify us in full and hold us harmless from all expenses and liabilities we may incur (directly or indirectly including financing costs and including legal costs on a full indemnity basis) following any breach by you of any of your obligations under these Terms. This means that you are liable to us for losses we incur because you do not comply with these Terms. For example, we will charge you an administration fee where we receive a cheque from you which is subsequently not honoured or if we write to remind you that an account is overdue. If we instruct debt collection agents we may also recover from you the fees we incur. Further details regarding these fees are available on request. We may claim those losses from you at any time and, if we have to take legal action, we will ask the Court to make you pay our legal costs.

4 Data Protection

Words shown in italics are defined in the Data Protection Act 1998 ("the Act"). We respect the confidential nature of the information given to us and, where you provide us with personal data ("data"), we will ensure that the data will be held securely, in confidence and processed for the purpose of carrying out our services. In order to provide our services we may need to pass such data to third parties and those third parties, who are performing some of the services for you, may contact you directly. Under the Act you have the right to know what data we hold on you and you can, by applying to us in writing and paying a fee, receive copies of that data.

5 Cooling-Off Period

The Consumer Contracts (Information, Cancellation & Additional Charges) Regulations 2013 may give you the right to terminate this agreement in the cooling-off period of fourteen days. If you wish the performance of the agreement to which this right applies to commence before the end of the cooling-off period, you must sign the authority in the form which will be handed to you. In the event that you exercise the right to cancel this contract during the cooling-off period, you will be required to pay a reasonable amount for goods and services already supplied.

6 Termination

This agreement may also be terminated before the services are delivered: (1) by us if you fail to honour your obligations under these Terms and (2) by you communicating to us in writing, terminating your instructions. If we or you terminate your instructions you may, depending upon the reasons for termination, be asked to pay a reasonable amount based upon the work carried out up to the time your termination is received.

7 Standards of Service

The National Association of Funeral Directors' code of practice requires that we provide a high quality of service in all aspects. If you have any questions or concerns about the service we provide to you, please raise them in the first instance with the designated senior person at Family Funeral Service. If that does not resolve the problem to your satisfaction the National Association of Funeral Directors through the Arbitration Scheme called Resolve provides a "free to the user" dispute resolution service, as an alternative to legal action. You can contact the Resolve at 618 Warwick Road, Solihull, West Midlands, B91 1AA. All dates and times provided on the estimate cannot be guaranteed until final bookings are made and confirmed in writing to you in your "funeral confirmation". Although we endeavour to provide a prompt and efficient service for you, there may be instances where, because of circumstances beyond our control, we are unable to fulfil our obligations to you on the date and time specified. Where this is the case we will contact you in advance, and advise you of alternative arrangements.

8 Agreement

Your continuing instructions will amount to your continuing acceptance of these Terms of Business. Your instructions will not create any right enforceable (by virtue of the Contracts (Rights of Third Parties Act 1999) by any person not identified as our client. If any of these terms are unenforceable as drafted: it will not affect the enforceability of any other of these terms; and if it would be enforceable if amended, it will be treated as so amended. Nothing in these terms restricts or limits our liability for death or personal injury. This agreement is subject to English Law. If you decide to commence legal action, you may do so, in any appropriate UK Court.